



BANKS CREEK RETREAT INCORPORATED

Supporting emergency services, defence and
frontline families
ABN 74 145 768 470 | Inc. No. IA57594 |
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REGISTERED
CHARITY
& DGR

Visitor Rules and Safety Information — Conditions of Entry

Public information for campers, day visitors and event participants

Organisation	Banks Creek Retreat Incorporated	Document status	Current public visitor information
ABN	74 145 768 470	Version date	25 August 2026 (Version 3.1)
Applies to	Campers, day visitors and event participants	Review cycle	Annual or when conditions change

Important

Banks Creek Retreat is a private, approval-only support property. Attendance is not open to the general public. Your booking must be approved before arrival, and all visitors must follow these rules and any directions given by Grant or Nicole.

1. Before you arrive

- All bookings must be made through the Banks Creek Retreat website and approved before attendance.
- Guests receive these rules by email before arrival and must advise BCR of any change to their group.
- Bring enough drinking, cooking and washing water for the whole stay. No potable water is supplied.
- Bring your own camping equipment, food, cooking equipment, torches, camp lights and hygiene supplies.
- Bring a personal first-aid kit appropriate to your group and planned stay. BCR also maintains a visible onsite first-aid kit.
- Check current, prevailing and forecast weather and fire restrictions before travelling. BCR monitors fire danger and applicable restrictions daily and may cancel or shorten a booking if conditions become unsafe.

2. Arrival, boundaries and private areas

- Grant or Nicole ordinarily remains on the wider property during general camping and will make contact during the stay, but may not be available to greet guests immediately. Follow the written arrival instructions, remain within the allocated area and contact Grant or Nicole as directed. An approved event coordinator may greet and brief their organised group.
- Camping is permitted only within the approximately 17-acre leased area.
- BCR does not organise, lead, supervise, promote or authorise bushwalking outside the leased area.
- If you independently leave the leased area or enter D'Aguilar National Park, you are undertaking a private activity outside the approved BCR visit. BCR does not represent that its insurance covers that activity. You are responsible for your navigation, communications, permissions, safety and return.
- The private residence and all residential areas are strictly out of bounds.
- Do not enter another campsite without permission, and respect the privacy of other visitors.
- Follow all signs, barriers and verbal safety directions.
- BCR may display prominent mandatory-rules signs covering prohibited activities, property boundaries, fire restrictions, water hazards or other safety controls. All such signs form part of these Visitor Rules and must be obeyed.

3. Children and supervision

- Children may attend only with a parent, guardian or responsible carer.
- The parent, guardian or carer remains directly responsible for the child at all times, including during programmed activities.
- BCR does not provide childcare, overnight child supervision or unsupervised children's activities.
- Children must not approach fires, vehicles, the creek line, dogs or natural hazards without close adult supervision.

4. Water, toilets and hygiene

- No potable water is available for routine guest use.
- Non-potable tank water may be available but must not be treated as drinking or cooking water.
- Portable toilets are provided and have solar lighting.
- There are no showers, sinks, fixed handwashing facilities or laundry facilities.
- Guests must bring suitable drinking water, handwashing supplies and personal hygiene arrangements.
- A limited number of BCR-owned swags may be available without charge. Availability is not guaranteed and swags are not paid accommodation. Follow setup and use instructions, provide suitable bedding, take ordinary care and report any damage or defect immediately.

Emergency reserve: More than 100,000 litres of tank water, including filtered water, is held at the private residence. It is not an ordinary guest facility but may be accessed by Grant or Nicole during a significant incident or emergency.

5. Fires, cooking and food

- Fires are allowed only when approved and only in the enclosed iron fire pits supplied by BCR.
- Do not build your own fireplace or light a fire anywhere else.
- A fire must never be left unattended. A responsible adult must monitor it continuously.
- Fully extinguish every fire before sleeping, leaving the campsite or departing the property.
- No fire may be lit during a fire ban, restriction or when Grant or Nicole direct that fires are not permitted.
- Guests normally bring, prepare and manage their own food and cooking equipment.
- BCR supplies food only as part of an approved programmed event and only after event-appropriate food-safety arrangements have been established and followed.

Fire-ban signage

When BCR is advised that a fire ban or significant restriction applies, signs will be displayed promptly at the entrance and along the access road. These signs and all host directions must be followed immediately.

6. Weather, bushfire and early departure

- BCR continually monitors weather, rainfall, fire danger and local emergency information.
- Bookings may be declined, cancelled, shortened or ended because of fire bans, bushfire risk, natural disaster, severe weather, heavy rain, road closure, police or emergency-service activity, hazardous-material incident, unsafe access or another natural or human-caused emergency.
- If a fire is identified within approximately 10 kilometres, campers will generally be advised to leave early unless reliable information shows no meaningful risk.
- When heavy rain is forecast, campers may be directed to pack early and leave while access remains safe.
- Do not wait for a formal evacuation order if Grant or Nicole direct you to depart.
- All instructions to extinguish fires, prepare vehicles, pack equipment or leave the property must be followed promptly.

7. Seasonal creek and natural hazards

- The seasonal creek is dry most of the year but may carry water after significant rainfall.
- Swimming, playing or recreational water activity in the creek is not permitted.
- Avoid the creek line when water is present or when directed by Grant or Nicole.
- This is a natural rural property. Hazards may include uneven ground, holes, rocks, branches, falling limbs, snakes, insects, ticks, wildlife, heat, cold, storms and limited night visibility.
- Use suitable footwear, carry a torch after dark and take reasonable care for your own safety.

8. Dogs and assistance dogs

- Dogs require prior approval. Legitimate assistance dogs are welcome.
- Pet dogs must remain restrained at all times and within the guest's campsite.
- Dogs must not roam, disturb other campsites or threaten wildlife.
- Assistance dogs may accompany their handler through approved areas as required by their role, while remaining under the handler's control.
- Owners and handlers remain responsible for their dog's behaviour, waste and safety.

9. Vehicles and access

- Use vehicles only for arrival, access, unloading, parking and departure.
- Keep vehicles on marked roads and designated camping or parking areas.
- Keep access routes clear for emergency vehicles.
- Recreational four-wheel driving, trail bikes, quad bikes, off-road driving and any other vehicle-based recreation are prohibited.
- Guests arrange their own transport. BCR does not transport visitors in private or organisational vehicles.

10. Alcohol, drugs and behaviour

- BCR does not supply or sell alcohol and does not encourage drinking.
- Any alcohol brought by guests must be consumed lawfully, responsibly and in moderation.
- Excessive drinking, intoxication, illegal drugs, threatening behaviour, harassment or conduct that compromises safety is prohibited.
- A person behaving unsafely may be directed to stop the behaviour and may be required to leave the property.
- Visitors must treat other guests, volunteers, neighbours, wildlife and the property respectfully.

11. Rubbish, lighting and campsite care

- The shelter and portable toilets have solar lighting. Camping areas do not have fixed lighting.
- Bring your own torches and camp lighting and use extra care when moving around at night.
- No general rubbish or food-waste bins are provided.
- Remove all rubbish, food waste and personal items when you leave.
- Leave your campsite clean and do not leave food scraps that may attract wildlife.
- Report any damage, hazard, injury or near miss to Grant or Nicole as soon as possible.

12. Programmed events

Approved events such as Warriors Adventure Day and Family Connection Day may include low-risk, supervised activities such as simple games, trust walks, short walks, basic shelter building, family connection activities and outdoor cooking.

- Follow the instructions of BCR and any approved facilitator.
- Parents and carers remain responsible for direct supervision of their children.
- External facilitators must be approved by BCR and hold appropriate qualifications and insurance.
- Activities may be modified or cancelled because of participant suitability, weather, fire conditions or safety concerns.
- Archery, firearms, climbing, abseiling, high ropes, swimming, recreational vehicle use and other hazardous activities are not offered or permitted.

13. Prohibited activities and areas

- Entering the private residence or residential land.
- Swimming or recreational use of the creek.
- Lighting fires outside the supplied fire pits.
- Use of firearms, archery equipment, chainsaws, powered machinery or hazardous tools.
- Recreational four-wheel driving, trail-bike riding or quad-bike riding.
- Undertaking any activity that has not been approved or that breaches a safety direction.

14. Emergency procedure

1. For a life-threatening emergency, call Triple Zero (000).
2. Emergency and medical-service availability, travel times and response times vary according to road, weather, traffic, location and available resources. BCR cannot guarantee a particular response time.
3. Use the Telstra phone-signal area near the undercover shelter if reception is unavailable elsewhere.
4. Notify Grant or Nicole immediately.
5. Provide first aid only within your training and ability.
6. Keep access roads clear and follow directions so emergency services can be met and guided to the incident.
7. All injuries, fires, property damage, significant rule breaches and near misses will be formally recorded.

15. Visitor acknowledgement

By attending Banks Creek Retreat, visitors acknowledge that they have received these rules, understand the rural nature of the property and agree to follow all written rules, signs and reasonable directions given by Grant or Nicole. Deliberately entering a restricted area, undertaking an unauthorised activity or disregarding a safety direction may result in the person being required to leave and may make them responsible for the reasonably foreseeable consequences of their conduct.

Participant agreement

The lead adult must read and accept the current Participant Risk Acknowledgement and Agreement through the website booking form. Acceptance applies to the approved booking, and the lead adult must ensure that everyone in their group is aware of the rules relevant to them.

16. Contact and review

Questions about these rules should be raised before arrival through the Banks Creek Retreat booking process. Conditions can change quickly, so directions issued at the property take precedence where required for safety.